

Official KFP Statement - Update

From: John Moss | CEO

Date: 25/03/2020

Subject: Coronavirus Update

An update to all,

Now, more so than ever, we wanted to assure you that the KFP team is doing everything possible to support your retail business during this time. We are still fully operational with our teams working remotely.

Our offices are still open and operating business as usual.

Below is a detailed list of the actions we are taking to support you at this time:

- KFP continues to run as usual with all staff (with the capability to do so) working remotely and self-isolating. Key staff who are unable to work remotely, such as the warehouse and warranty services departments, will continue to work with a skeleton shift and following the social distancing rule of keeping 2 meters apart (6 feet) at all times.
- The sales and projects team are all working remotely and available for any queries should you need them at any time.
- Our supply chain is still fully operational and stocked with hardware should you have an urgent requirement.

We have the tools, resources and time to provide quotations on hardware, future service provision across Europe, and deinstall work throughout the UK and Ireland.

As a trusted employer, we have to ensure the safety of all stakeholders and believe taking action early in this process has given us the time to prepare for our continued service levels and support.

We will continue to follow advice from the World Health Organization and Public Health England on the best way to tackle COVID-19.

Let us know how we can help you and your colleagues during this unprecedented time. We will continue to keep the lines of communication open and look forward to speaking with you very soon.

Kind regards

John Moss | CEO

KFP Total IT Solutions